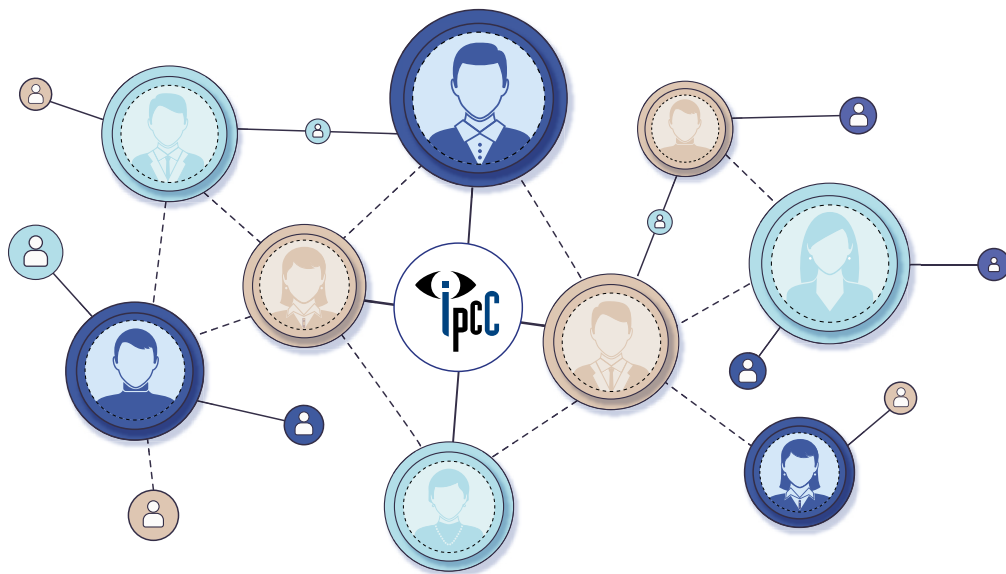


連繫各界
共建互信

Fostering Synergy
through Mutual Trust

15th



為履行《監警會條例》第8(1)(e)條的法定職能，會方積極向本港、內地和海外持份者，講解監警會的工作和兩層架構投訴警察制度。

To fulfil its statutory function under section 8(1)(e) of the IPCCO, the Council explains its work and the two-tier police complaints system to stakeholders from the local community, the Mainland and overseas.

會方除了向公眾介紹監警會的工作和法定職能外，近年亦聚焦於兩大宣傳方針：

In addition to introducing the work and statutory functions of the IPCC to the public, the Council has also focused its publicity efforts on two key areas in recent years, including:

1

闡釋投訴人的權利和責任

Expounding on the rights and responsibilities of complainants

2

講解會方提出的「服務質素改善建議」，如何有助警隊提升服務質素，減少不必要的投訴

Illustrating how the SQIs proposed by the Council help enhance police service quality and reduce unnecessary complaints

接觸青少年

Connecting with the Younger Generation

校園計劃

School Programme



- 自2016年推出校園計劃，至今已舉辦超過130場活動。
Organising over 130 activities since the launch of the School Programme in 2016.
- 接觸近30,000名大專及中、小學的師生。
Reaching out to approximately 30,000 students and teachers from tertiary institutions, primary and secondary schools.
- 計劃形式豐富多元化，包括講座、展覽、實時網上問答遊戲和攤位遊戲，增添愉快的學習經驗。
Offering a rich and diverse range of activities, including talks, exhibitions, real-time online quizzes and game booths, creating an enjoyable learning experience.

教育影片

Educational Video

- 透過3D動畫教育影片，向年輕人傳遞監警會的核心價值——「獨立、公正、誠信」。

Communicating the IPCC's core values – independence, impartiality and integrity – to young people through a 3D-animated educational video.



觀看影片

Video available

教育及青年發展團體

Educational Organisations and Youth Development Groups



- 與不同教育及青年發展團體會面。

Meeting with various educational organisations and youth development groups.

- 介紹校園計劃如何協助增強學生的公民意識，培育慎思明辨的社會棟樑。

Introducing how the School Programme fosters civic awareness among students and helps nurture future leaders who exercise sound judgement and social responsibility.

深入社群

Reaching Out to the Community

地區委員會

District Committees



- 走訪多區撲滅罪行委員會和青年發展及公民教育委員會。
Engaging with various District Fight Crime Committees and District Youth Development and Civic Education Committees.
- 向地區人士介紹會方工作。
Introducing the Council's work to the local community.

地區嘉年華會

District Carnivals



- 參與地區委員會舉辦的嘉年華會。
Taking part in multiple carnivals organised by district committees.
- 積極與市民面對面接觸，闡釋投訴人的權利與責任。
Actively engaging with the public through direct interaction to expound on the rights and responsibilities of complainants.

齊心抗疫

Together, We Fight the Virus



- 參與由保安局帶領的抗疫行動，前往深水埗區派發防疫服務包，為協助社會穩控疫情出一分力。

Participating in the anti-pandemic campaign led by the Security Bureau, delivering anti-pandemic supplies to residents in Sham Shui Po District to support outbreak control efforts.



- 在疫情期間迅速採取措施，推出彈性工作安排及採購防疫口罩，保障所有人員的健康和安全，並盡力確保委員會運作如常。

Responding swiftly during the pandemic by implementing flexible work arrangements and procuring face masks to safeguard the health and safety of all concerned while ensuring the Council's smooth operation.

- 利用網上及社交媒體平台，以便在社交距離措施下，繼續與不同持份者聯繫。

Maintaining strong connection with stakeholders through online and social media platforms amid social distancing measures.



- 定期舉辦新聞發布會，保持會方透明度。
Conducting regular press conferences to uphold transparency of the IPCC.



- 透過不同媒體平台，讓公眾了解會方的最新動向。
Keeping the public informed about the Council's latest developments through multiple media platforms.



電視劇集及宣傳短片

TV Drama Series and Promotional Videos



觀看影片
Video available

- 製作一套四集的電視劇《監警最前線》，讓市民了解監警會委員、觀察員及秘書處日常工作鮮為人知的一面。

Offering the public a behind-the-scenes look at the daily responsibilities of IPCC Members, Observers and the Secretariat through a four-episode TV drama series, *IPCC Frontline*.



觀看影片
Video available



觀看影片
Video available



- 透過宣傳短片向市民闡述監警會的「服務質素改善建議」機制(左)，以及投訴人的權利與責任(右)。

Explaining the IPCC's SQII mechanism (left) and the complainants' rights and responsibilities (right) to the public through promotional videos.

- 接待國家信訪局代表團，並闡述香港的兩層架構投訴警察制度。

Receiving the National Public Complaints and Proposals Administration delegation and providing a comprehensive overview of Hong Kong's two-tier police complaints system.



- 連續多年接待來自律政司訓練計劃的內地官員，雙方就兩地法律和監察制度交流意見。

Welcoming delegations of Mainland officials participating in the Department of Justice's training scheme for several years, facilitating discussions on the legal and monitoring systems in both the Mainland and Hong Kong.



- 與澳門保安部隊及保安部門紀律監察委員會交流，就兩地的投訴監察制度交換意見。

Meeting with the Macao Security Forces Disciplinary Committee to exchange views on the complaint monitoring systems in Macao and Hong Kong.

海外監察機構

Overseas Oversight Bodies



- 與澳洲、印尼、馬來西亞、泰國等地的代表團，就各地投訴警察制度，以及處理投訴的工作分享經驗。

Engaging with delegations from Australia, Indonesia, Malaysia, Thailand and other regions to exchange insights on police complaints systems and best practices in complaints handling.